

IPR No.	Indicator	LPSA	LAA	HCS	Baseline	Performance				Target	On target	Commentary
						April	May	June	July			
Secure the essential infrastructure for a successful economy												
1 HCS	Ratio of earnings compared to West Midlands Region			Y		Tracker indicator, to be reported at year-end						
2 HCS	% change in the no. of VAT registered businesses		Y	Y		Template				2% increase		
3 HCS	No. of people employed in technology and knowledge intensive industries	Y	Y	Y		Template				10,286		
Give effective community leadership												
12d HCS	% of adults undertaking 30mins of moderate physical activity at least 5 days per week (adult healthy lifestyles)			Y	47%	Template						Data is provided from the Regional Lifestyle Survey. There is uncertainty whether this survey will go ahead in the future.
Improve transport and the safety of roads												
6 HCS	% of adult residents in Herefordshire that usually travel to work for their main job by driving a car or van - on their own (Method of Travel to Work)			Y	61%	Template				57% (in 2009 survey)		
7a HCS	Index of annual average daily traffic (AADT) volumes into Hereford City		Y	Y	100.63	Template				108		Integrated transport projects included in the LTP are being implemented
7b HCS	Index of annual average daily traffic (AADT) volumes on principle rural road networks		Y	Y	100.63	Template				108		
52 HCS	The number of people killed or seriously injured (KSI) in road traffic collisions	Y	Y		119				43	<134		
72 HC	Indexed number of cycling trips				118.99	Template				118		Integrated transport projects included in the LTP are being implemented Survey work has been brought forward so more timely use can be made of the data.
76 HC	Number of bus journeys in local authority area				3,433,043	Template				3,948,000		
83a HC	Condition of principal roads				14.00%	Data will be available in September				5.00%		The current highway maintenance plan is being delivered, but was affected by the recent flooding. The impact of flooding on the network has been assessed and details submitted under the Bellwin scheme.
83b HC	Condition of non-principal classified roads				21.00%	Data will be available in September				19.00%		
99 HC	The number of people slightly injured in road traffic collisions				732				194	<788		
Maximise the health, safety, economic well-being, achievements and contribution of every child												
13 HCS	Average length of stay in B&B accommodation for homeless households (weeks)		Y		15				4	0 weeks		Time spent in B&B is counted at the point FWC are permanently re-housed. During Q1 07/08, 35 families who have spent some time in B&B accommodation were permanently re-housed. An officer has been seconded from within the Homelessness Team to focus on the permanent re-housing of these families to ensure poor performance is resolved within 07/08, with a view to achieving top quartile performance of 0 weeks in 08/09.
22a HCS	Measure of healthy lifestyles for 11-15 year olds: smoking rates		Y	Y	To be set	Template				To be set		A meeting has been arranged for 6th September between the Council and the PCT to agree the exact definition of these indicators, establish baselines and agree targets.
22b HCS	Measure of healthy lifestyles for 11-15 year olds: participating in sport/physical activities		Y	Y	To be set	Template				To be set		
22c HCS	Measure of healthy lifestyles for 11-15 year olds: eating 5-a-day		Y	Y	To be set	Template				To be set		
22d HCS	Measure of healthy lifestyles for 11-15 year olds: obesity		Y	Y	To be set	Template				To be set		
22e HCS	Measure of healthy lifestyles for 11-15 year olds: alcohol consumption		Y	Y	To be set	Template				To be set		
22f HCS	Measure of healthy lifestyles for 11-15 year olds: drug use		Y	Y	To be set	Template				To be set		

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22g HCS	Measure of healthy lifestyles for 11-15 year olds: scores for mental health		Y	Y	To be set	Template				To be set		
23 HCS	Measure of sexually transmitted infections for young people				0	Template				271		
24 HCS	No. of schools with National Healthy Schools status		Y		51			65		78		
26 HCS	Re-Registrations on the Child Protection Register				14.50%	0.00%	0.00%	16.00%	0.00%	15.00%		The Q1 07/08 outturn (16%) is a slight decrease on both the 06/07 outturn (15%) and 07/08 target (15%). It does however mean that Herefordshire has dropped to a four blob banding and is behind England average for 05/06. Action is in place for monthly monitoring through multi agency core groups so the recommendations regarding de-registration are reached through robust assessments and at a multi agency level.
28 HCS	% of 11-15 year olds who stated they have been bullied in the last 12 months			Y		Template						Online reporting system now in place with first data for period April-July available in second quarter. Baseline to be established through Youth Survey.
29 HCS	Relative spend on family support		Y		£29	Template				£35		Following the split from Adult Social Care it has been necessary to set up a recording tool - Currently working on spreadsheet to enable data to be available quarterly. First quarter is not available.
30 HCS	% of pupils achieving 5 or more GCSEs at grades A* - G or equiv. including Maths and English (LEA schools)	Y	Y	Y	92.80%	Template				96.00%		Progress to be completed after unvalidated results received in September
31 HCS	% of pupils achieving 5 or more GCSEs at grades A* - C or equiv. including Maths & English (LEA schools)*		Y	Y	48.20%	Template				51.60%		
33 HCS	% of half day sessions missed by children in primary schools	Y	Y		5.67%	Template				4.00%		This target was set several years ago through the LAA. It is an extremely challenging target, set higher than the national target. It has been reviewed in the last quarter, and decided that it is still possible to achieve an outturn
34 HCS	% of half day sessions missed by children in secondary schools	Y	Y		7.90%	Template				6.00%		
35a HCS	Children looked after absent from school [joint working]	Y	Y		10.50%	Template				9.00%		
35b HCS	No. of half day sessions missed by looked after children as % of total number of sessions in primary schools	Y	Y		3.49%	Template				4.25%		This is well on target having exceeded our predicted outturn last academic year. Data collected bi weekly but only collated annually.
35c HCS	No. of half day sessions missed by looked after children as % of total number of sessions in secondary schools	Y	Y		5.00%	Template				7.00%		
37 HCS	No. of 11-15 year olds volunteering		Y	Y		Template						2007 Youth Survey results will be available in Sept 07 and will establish a baseline.
38 HCS	% of young people that feel that they can influence decisions affecting important local services		Y			Template						2007 Youth Survey results will be available in Sept 07 and will establish a baseline.
40 HCS	% of 16-18 year olds NOT in education, employment or training		Y		4.30%			5.73%		5.30%		Starting to see leavers from Courses seeking help.
41 HCS	No. of young people looked after in 17th year in education, training or employment at age 19	Y	Y	Y	14/14	Template				46 (cumulative)		
66 HC	% of 3 year olds who have access to a good quality free early years education place				85.00%	Template				85.00%		
84 HCS	% of schools with an approved school travel plan (STP)		Y			Template				68%		
85 HCS	Percentage change in number of conceptions amongst 15-17 year olds		Y		-15.70%	Template				-19.00%		

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89a HC	Numbers of referrals of children per 10,000 population				266			248		280		The referral rate has decreased since peaking at 06/07 year end (266 referrals per 10,000 U18) . The number of referrals shows signs of levelling off. It is too early in the year to be clear about the trend. Monthly monitoring of this figure will continue, together with related targets for DIS 1704, CH 142 and CH143. Review of the target will be undertaken if necessary.
89b HC	Percentage of initial assessments within 7 working days of referral				58.70%			56.90%		68.00%		The timeliness within which initial assessments have been completed has deteriorated slightly against the year end position for 06/07 (58.7%). The Outturn for 07/08 Q1 is 56.9% completed within 7 days. This is 11.1% short of the target for 07/08 (68%) and means that Herefordshire is performing below both statistical neighbours and Eng. average for 05/06. Capacity in the Referral and Assessment Team remains a pressure point, affecting performance in this area. A strategy for recruitment of sufficient experienced staff is in place, and further measures are in train. It is likely that these will not come to fruition until the last quarter of the year, so temporary recruitment drive continues. Performance monitoring and risk management is carried out by the Referral and Assessment Team managers, service manager and Health colleagues. The target set remains the aim.
89c HC	Timing of core assessments				61.00%			73.00%		66.00%		Performance for Q1 07/08 is at 73% - this is an increase against 06/07 performance (61%) and exceeds the 07/08 target of 66%. The improvement in performance has shifted Herefordshire from a two blob banding to three blob status and put the authority in line with statistical neighbours and Eng. average for 05/06.
91 HC	% of schools have a functioning school council							Template		100.00%		
Sustain thriving communities, including by securing more efficient, effective and customer-focused services, clean streets, tackling homelessness and effective emergency												
14 HCS	No. of people accepted as homeless & towards whom the council has a full statutory duty		Y	Y	149	10	6	7	12	160		Performance this quarter falls well within the target for 07/08. However, as the number of acceptances continues to decrease, this will impact upon the percentage of repeat cases (see above).
54 HCS	The proportion of relevant land and highways (expressed as a percentage) that is expressed as having combined deposits of litter and detritus that fall below an acceptable level	Y	Y		17.00%				21.00%	15.00%		Although performance has fallen compared with last year's outturn performance for the same period in 2006 was 23%. The programme of deep cleanses is about to commence and further publicity is planned.
59c HCS	% of respondents finding it easy to access: Library		Y	Y	69%			Template		4% improvement by 2009		
59d HCS	% of respondents finding it easy to access: Sports/leisure centre		Y	Y	64%			Template		4% improvement by 2009		
59e HCS	% of respondents finding it easy to access: Cultural/recreational facility e.g. theatre, cinema		Y	Y	47%			Template		4% improvement by 2009		
60a HCS	Net perceived improvement rating over the last 3 years for QoL factors (adults): Activities for teenagers		Y	Y	0			Template		4% improvement by 2009		
60b HCS	Net perceived improvement rating over the last 3 years for QoL factors (adults): Affordable decent housing		Y	Y	0			Template		4% improvement by 2009		

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60c HCS	Net perceived improvement rating over the last 3 years for QoL factors (adults): Job prospects		Y	Y	0	Template				4% improvement by 2009		
60e HCS	Net perceived improvement rating over the last 3 years for QoL factors (adults): Level of traffic congestion		Y	Y	0.00%	Template				4% improvement by 2009		
60f HCS	Net perceived improvement rating over the last 3 years for QoL factors (adults): Wage levels and local cost of living		Y	Y	0	Template				4% improvement by 2009		
61a HCS	% of adult residents who feel that they can influence decisions affecting their local community	Y	Y	Y	35%	Template				40% (in 2008 survey)		
61b HCS	% of adult residents who feel that they can influence decisions affecting their local area		Y	Y	29%	Template				33% (in 2009 survey)		
62 HCS	% of adult residents who engaged in formal volunteering for an average of 2 hrs a week or more over the previous year	Y	Y	Y	17%	Template				22% (in 2008 survey)		
63 HCS	% of adult residents who feel that Herefordshire is a place where people from different backgrounds get on well together			Y	73%	Template				77% (in 2009 survey)		
64 HCS	% of adult residents who are satisfied with their local community as a place to live	Y	Y		80%	Template				87% (in 2008 survey)		
65a HCS	% of adults who use: Sports and Leisure facilities at least once a month		Y		25%	Template				30% (in 2008 survey)		
65b HCS	% of adults who use: Libraries at least once a month		Y		32%	Template				34% (in 2008 survey)		
65c HCS	% of adults who use: Museums or galleries at least once every 6 months		Y		19%	Template				21% (in 2008 survey)		
65d HCS	% of adults who use: Theatres or concert halls at least once every 6 months		Y		32%	Template				36% (in 2008 survey)		
65e HCS	% of adults who use: Parks, open play areas and other recreational facilities at least once a month		Y		49%	Template				Maintain baseline		
70 HC	% of adult residents that feel the Council does enough to give them opportunity to influence important decisions about local services				23%	Template				28% (in 2009 survey)		
79 HC	Compliance with Civil Contingencies Act, Data Protection and Freedom of Information				Compliant	Template				Compliant		
86 HCS	% of people who feel that parents in their local area are made to take responsibility for the behaviour of their children		Y		35%	Template				39% (in 2009 survey)		No template submitted
87 HCS	% of people who feel that people in their area treat them with respect and consideration		Y		45%	Template				49% (in 2009 survey)		
90 HC	Adult perceptions of improvement in facilities for young children					Tracker indicator, to be reported at year-end						
92 HC	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible				2.00%				2.00%	2.00%		
93 HC	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible				1.00%				0.00%	1.00%		
94 HC	The year-on-year reduction in the total number of incidents and increase in the total number of enforcement actions taken to deal with 'fly-tipping'				Grading 1 (Very Effective)				1	1		
95 HC	% of people satisfied with the cleanliness standard in their area				66.00%	Template				0.00%		

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96 HC	The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle				99.00%	Template				100.00%		
97b HC	Adult perceptions of improvement in CLEAN STREETS					Tracker indicator, to be reported at year-end						
97e HC	Adult perceptions of improvement in EDUCATION PROVISION											
97h HC	Adult perceptions of improvement in PUBLIC TRANSPORT											
97i HC	Adult perceptions of improvement in RACE RELATIONS											
97j HC	Adult perceptions of improvement in ROAD AND PAVEMENT REPAIRS											
97m HC	Adult perceptions of improvement in THE LEVEL OF POLLUTION											
Reshape adult social care to enable vulnerable adults to live independently and to enable many more older people to continue to live in their own homes												
16 HCS	Over 65's helped to live at home		Y		81.1	Template				83		Unverified figures, when compared to the same period last year, suggest that the target will be achieved.
17 HCS	Satisfaction with homecare services provided through Social Care via direct payments (65+)	Y	Y		58.00%	Template				66% (in 2009 survey)		
18a HCS	No. of people in receipt of Pension Credit	Y	Y	Y	7,596	Template				8,138		
18b HCS	No. of people in receipt of Attendance Allowance	Y	Y	Y	5,874	Template				6,702		
18c HCS	No. of people in receipt of Council Tax Benefit aged 60 or over	Y	Y	Y	6,862	Template				8,061		
74a HC	Adults with learning disabilities helped to live at home				2.9					3		
74b HC	Adults with mental health problems helped to live at home				4.1					4.4		Unverified figures, when compared to the same period last year, suggest that the target will be achieved.
74c HC	Adults with physical disabilities helped to live at home				6					6		
Protect the environment, producing much less waste, recycling much more of what remains and reducing carbon emissions												
55 HCS	% of Sites of Special Scientific Interest (SSSIs) in favourable condition					Tracker indicator, to be reported at year-end						
56a HCS	The number of kilograms of household waste collected per head of the population		Y		505.82				127.26	505		
56b HCS	The percentage of household waste arisings which have been landfilled		Y		72.85%				73.68%	68.50%		
56c HCS	% of municipal waste (excluding household waste) recycled		Y		0.00%				0.00%	0.00%		Although current performance is behind target, projections suggest year-end performance may achieve target
56d HCS	% of municipal waste (excluding household waste) landfilled		Y		0.00%				0.00%	0.00%		
56e HCS	The percentage of household waste arisings which have been sent by the Local Authority for recycling		Y		18.71%				18.02%	23.97%		
57 HCS	No. of key species			Y		Tracker indicator, to be reported at year-end						
58 HCS	Environmental/Climate change measure (Carbon per head)			Y		Tracker indicator, to be reported at year-end						
67 HC	% of Council-owned or managed land without a nature conservation designation, managed for biodiversity				13.42%	Template				15.00%		
102 HC	Council carbon dioxide equivalent emissions					Template						
Understand the needs and preferences of service users and Council-Tax payers												
68 HC	The percentage of complainants satisfied with the handling of their complaint				36.00%	Template				50% (in 2009 survey)		No template submitted to demonstrate actions are taking place

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69 HC	% of young people that feel the Council does enough to give them opportunity to influence important decisions about local services					Template					2007 Youth Survey results will be available in Sept 07 and will establish a baseline	
Recruit, retain and motivate high quality staff												
71 HC	Sickness absence (FTE)				8.41	8.13	7.88	8.17		8		
73 HC	Investors in people accreditation				n/a	Template				Accreditation by October		
77 HC	Staff turnover				9.00%	6.63%	6.66%	7.02%		9.00%		
103 HC	SRD completion rates				94.00%			86.16%		100.00%		SRDs are planned for April/May. Considering performance to June it is unlikely that the position can be recovered sufficiently to achieve target.
Embed corporate planning, performance management and project management systems												
78 HC	Status of Best Value Performance Plan				Unqualified	Template				Unqualified		Awaiting audit of plan and indicators by the Audit Commission. Feedback will not be available until year-
81 HC	Number of BVPIs qualified				0	Template				0		
82 HC	Outcome of key process audit					Template						
Promote diversity and community harmony and strive for equal opportunities												
80 HC	Equality Standard for local government				2	Template				3		
100a HC	% of employees from an ethnic minority				0.64%		0.66%			0.80%		
100b HC	Ethnic minority staff - senior management				2.14%	Data will be available in September				2.85%		
100c HC	Disabled employees				0.69%		0.77%			0.75%		
Ensuring that essential assets, including schools, other buildings, roads and ICT are in the right condition for the long-term cost-effective delivery of services, and ensure												
101 HC	Use of Resources score				3	Template				3		